

Veolia Water Industrial Outsourcing Limited

Safety, Health and Environmental Policy

This Policy applies to all activities undertaken by the Veolia Water Industrial Outsourcing Limited (VWIOL) employees and impacts upon major stakeholders.

Our objectives are to deliver cost effective solutions to customers' environmental problems. We are dedicated to the sustainable development of VWIOL and our customers businesses whilst respecting the safety of employees, stakeholders and the environment. In particular we will achieve this through our commitment to:

- comply with all relevant legislation, company standards, customer specifications and external obligations as minimum requirements
- review the impact of all activities, continually striving to reduce the risk of harm to people and the environment
- prevent pollution and wherever practicable, reduce waste by use of alternative materials, re-use, recycling and improving efficiency
- optimise energy, natural resource and raw material use
- involve all VWIOL employees in the safety, health and environmental programmes to ensure they can fulfil and are accountable for clearly defined responsibilities
- provide necessary organisation, training, resources and communication to enable all employees to discharge their responsibilities safely with respect for others and the environment
- sustain a programme of continual improvement in safety and environmental performance incorporating suitable measurement and monitoring mechanisms
- communicate with key stakeholders in order to understand their expectations and encourage them to develop and implement improved safe and environmental practices.

The VWIOL Safety, Health and Environmental policy is consistent with, and reflects, the aims and objectives of the Veolia Water UK Corporate Responsibility Report and Veolia Environnement Values and Principles.

David Wright
Managing Director, Veolia Water Industrial Outsourcing Limited.

Dated.....2nd June 2004.....